LINGO

Unlocking Critical Customer Insights Through AI-Driven Voice Data Analysis

1. SandLogic Introduces Speech-to-Text Accuracy Benchmark, SandLogic, 2021

Today, many organizations miss out on critical customer insights by overlooking the untapped potential hidden within their voice data. SandLogic's LINGO is a pioneering Natural Language Processing and Speech Analytics platform that combines AI and ML technologies to extract, interpret, and organize voice data into actionable insights with high accuracy[1]. LINGO analyzes contextual data from millions of calls, generating AI-powered chat, image, and email responses to user prompts, aiding revenue generation with recommendations for upselling and cross-selling opportunities. LINGO is optimized with Intel® technology to offer users enhanced performance and scalability and handle more concurrent users than ever before to run on Intel® CPUs. By minimizing the server count needed for supporting large-scale deployments, LINGO also helps organizations reduce costs and improve customer support analytics, sales enhancement, and real-time assistance.

Key Features

Comprehensive Audio Analysis	Advanced NLP Framework	Conversational AI Capabilities	Real-Time Speech-to-Text	Real-Time Agent Assist

Verticals:
- Banking/FSI
- Education
- Manufacturing
- Transportation

Country/Geos:
East Asia, South Asia, North America

Use Case:
Interactive Media

Learn more:
- SandLogic Website
- LINGO Product Page
- Intel & SandLogic Partnership
- LINGO Accuracy Benchmark

Intel Products and Technologies
- Intel® Distribution of OpenVINO™ Toolkit Product Page
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